Daniel F Venancio Cruz

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### Skills and Technologies

* System Administration
* Windows Server 2003-2022
* Office 365, Exchange, IGT Casino management services
* Active Directory Management
* Troubleshooting
* AWS, Azure
* Firewalls (Palo Alto)
* VPNs and remote services (Global Protect)
* Email Security Services (Barracuda)
* Proxy
* VMware, vSphere
* Python, Java, Ruby, C++, PERL, JavaScript, HTML
* Microsoft SQL
* Scripting, Automation in PowerShell
* Computer and server hardware
* Management
* Linux
* Policies
* Writing and communication
* Bilingual (Spanish)

### Certificates

* AWS Cloud Practitioner Essentials
* Google IT Automation with Python
* Google IT Support
* Google System Administration and IT Infrastructure Services
* Google Configuration Management and the Cloud

### Education

**Heritage University**

*Bachelor of Science* – *Computer Science*

### Experience

***12/2021 to Present***

**Legends Casino Hotel**, Toppenish WA

**System Administrator II**

* Worked with modern operating systems and server platforms, VPNs and firewalls.
* Configured and installed network security systems, intrusion detection systems, data backups and email security.
* Managed and configured users, workgroups in Active Directory, Azure, Office 365 environments and Exchange.
* Maintained Legends casino domain and technology infrastructure.
* Performed day-to-day maintenance and installation of server, network equipment, virtual machines, storage, and physical hardware setups.
* Troubleshot issues impacting computers, printers, network devices which included performing root cause analysis, performing software updates, and identifying technical solutions.
* Overlooked and instructed a team of eight IT technicians on daily troubleshooting and configuration procedures.
* Provided IT technicians and department with scripts to automate manual configuration and software installs.

***05/2021 to 08/2021***

**Information Technology Summer Intern West Valley,** Yakima, WA

* Assessed, troubleshoot, and repaired various machines such as desktops, printers, and routers.
* Explained technical information in clear terms to non-technical individuals to promote better understanding.
* Diagnosed network problems involving combination of hardware, software, power, and communications issues.
* Supported users in setup and configuration of wireless bridge networks.